

### 1. Agreement: verbal, non-verbal or both

Extract 124\_211

28 HCP: can we try and have a stand up then?

29 PAT: °yeah° (.) yea::h we ca:n

### 2. Reluctance/refusal: verbal, non-verbal or both

Extract 114\_225

12 HCP: do you ↑want ↑to ↑have ↑a ↑sit ↑down ↑on

13 ↑the:re ↑for ↑me,

14 (1.0)

15 PAT: no there's no nee:d

### 3. Ambiguous response: mismatch of verbal and nonverbal, unclear verbal intention or passive non-response

Extract 122\_220

92 HCP: hello:: (0.6) so can you lick your lips cos

93 they look a bit dry::

94 (0.6)

95 PAT: ye↑a::h (no physical response from PAT)

96 HCP: yeah,

97 (0.4) (no physical response from PAT)

98 HCP: they're a bit dry:::

99 (0.6) (no physical response from PAT)