

**AN ALARMING NIGHT**  
**Designing an Internal Dispute Resolution System**

**(Secret Instructions for Dr. Y. T. Links)**

You are the CEO of Chiplinks. As a result of recent Federal regulations, your lawyer has advised you to set up an internal dispute resolution system immediately. You have told Chris Lee and Piro Pati to think about this question also, since your lawyer strongly recommended consultation with employees.

Here are the questions on your mind:

- 1) What are the options that should be offered in the new dispute resolution system?
- 2) What other ideas do you have about how the system should work?
- 3) How will you conduct the discussion with Lee and Pati?

Y.T.: Please imagine that you know that there was some concern about the alarm system.